

Winter 2011/12

INCLOVER

Your home improvement magazine



 How welcoming is your front door? **P3**

 Firewood sales open for business **P4/5**

 Warm verdict on Clover service **P6**

 Your winter home checklist **P7**

Winter warmers
Loving care for all
your home



Welcome to the inClover magazine Winter 2011/12

The Clover household is preparing to snuggle up for winter, knowing many of our customers are doing the same in front of their new wood-burning stoves. Our stove business has really taken off in the last few months so having a new HETAS registered installer, in the form of Simon, will greatly help our installation team.



Simon has recently gained his HETAS registration. His number is 13954.

We have a reader's story about a stove installation on pg6 of this issue. You can also see pictures and read comments from many more customers on our brand new website – www.cloveryourhome.co.uk.

The online picture gallery shows examples of all types of our projects from conservatories to windows, garage doors and general building works. Take a look in to see the quality of our work or to get some inspiration for your home improvement project.

The Clover team is a mix of highly skilled bricklayers, plumbers, plasterers, electricians and carpenters who take great pride in looking after you and your property.

If you have a project to discuss please call us on 01531 631965 for a free, no-obligation chat. We also have two conservatories and a selection of stoves, window frames and composite doors to view by appointment at our offices.

Simon and Helen Tinson

Directors

We want you to love the work we do for you and to love how we do it.



Industry news

New renewable heating payments

Clover is now able to arrange the installation of biomass boilers in your home. The boilers are one of the heating technologies eligible for the government's Renewable Heat Incentive. This gives

financial support to people switching to renewable energy for their heating.

The RHI will be extended from business to residential properties towards the end of 2012. In the meantime, the Renewable Heat Premium Payment is available to support households until March 2012. Find out more at www.energysavingtrust.org.uk.

Opening statement

Real wood, composite or uPVC. We supply and install beautiful made-to-measure doors that secure your home and give visitors an eye-catching welcome.



UPVC doors have cores of galvanised steel. They're tough to break down and hard to force open. They have excellent sound and heat insulation too.



Modern composite doors can now have an almost real timber finish. But they are lower maintenance, more secure and offer better insulation than real wood. They have laminated subframes for added strength and a high-density, thermally efficient core that's comparable to the performance of insulation used in cavity walls.



Nothing can match the personality and beauty of a solid wood door. Wood is a good insulator and resists dents and scratches well.

Keep the home fires burning

If you have a wood-burning stove, appliance or open fire, you can now buy your firewood from Clover. All our logs are the best wood to burn – either ash, oak or chestnut – and have been barn-stored so they are fully seasoned.

We can deliver in bulk bags or trailer load to your

home. Delivery is free within 10 miles. Or bring your trailer to us and we'll load it for you. Our bulk bags are vented, allowing the wood to breathe if you prefer to leave it in the bag.

Our driver carries a moisture tester and won't mind at all if you'd like to test the moisture content of the logs.

Does burning wood harm the environment?

No. Logs are a sustainable fuel and carbon neutral. As trees grow they absorb large amounts of CO² from the atmosphere. When we burn logs they simply release the stored CO². The same amount would still be released if the wood were left to rot.

Our prices

Delivered in bulk bag or trailer load on your driveway – from £80 for one bulk bag

Delivered and stacked for you – from £90 for one bulk bag

Saturday morning collection from our yard – from £70 for one bulk bag

Free delivery within 10-mile radius. (40p per mile for deliveries over 10 miles)

Call or email us for our full price list:

01531 631965 / info@cloveryourhome.co.uk

Why is seasoning important?

Newly felled (green) logs contain a lot of water. Wet wood burns slowly and with not a lot of heat. That means the flue doesn't warm up fast enough leading to a build-up of tar, which can damage your chimney.

Our logs are barn-stored and have a maximum moisture content of 25%.

Introducing our newest service – logs for firewood



Hardwood vs softwood

We supply hardwood, either oak, ash or chestnut, as it produces more heat and burns longer. Softwood burns more easily so is better used as kindling.

Clover constructed a false fire breast with a feature oak beam mantel and installed a Harmony wood-burning stove with hearth



A warming experience

One customer's verdict on her new wood-burning stove and working with Clover

We got in touch with Clover because we were thinking of changing our fireplace. My husband also wanted a wood-burning stove instead of our open fire, as he'd heard they are more efficient.

If I'm honest, I wasn't keen to change, as I loved my open fire. But I think the stove is fantastic and I wouldn't go back. We had the stove alight all last winter and definitely didn't use as many logs.

We chose the Harmony stove because I liked the look of it best and my husband said it was the most efficient.

We had a couple of companies quote to do the work, but chose Clover because we had more faith in Simon

and liked his upfront and honest approach. The whole experience of working with Clover was excellent. It was a substantial job but the team cleared everything as they went and left no mess.

I couldn't recommend Clover highly enough.

Thank you to Mr and Mrs Latter for allowing us to share their Clover story



Other stoves available from Clover - a Nestor Martin above, and a Hwam pictured left

Your winter preparation checklist

Ways to protect your home from the cold and ward off potentially expensive call-outs

- ✓ **Get gas appliances serviced**
Before you fire up your central heating boiler for the winter or light your gas fires, get them checked over by a Gas Safe engineer. More than 22 million UK households aren't taking the risk of carbon monoxide poisoning seriously according to the npower hometeam. Its survey found 83% of homeowners with gas fires don't get them serviced regularly and only half of homeowners book an annual service for their boiler.
- ✓ **Replace damaged glazing units**
If you have double glazing units that are letting in moisture between the panes, you don't have to replace the whole window to cure the problem. Clover can leave your existing frames intact and simply replace the sealed glass units with modern, energy efficient models.
- ✓ **Replace damaged fascias**
Fascias and soffit boards provide the finishing where the rafters of the roof meet the external wall. If they are damaged, loose or missing, the edge of the roof can be exposed to the elements and open to erosion and decay.
- ✓ **Clean out guttering and drains**
Fallen leaves and debris can stop rain or melting snow draining away from your house causing leaks or damp problems.
- ✓ **Make those minor repairs**
Replace any missing roof tiles to prevent water entering the roof space, and fix any cracked or loose pointing and rendering. If water gets in, it can freeze and expand causing more damage.
- ✓ **Get your chimney swept**
Cut the risk of chimney fire by employing a professional sweep to clean your chimney every year.

Clover can help with many of these projects. So if you're not confident carrying them out yourself, please give us a call.

Totally
trustworthy and
likeable teams

Thank you for
being as good as
your word

Both the double glazing
and stove were fitted very
professionally and the follow-up
was excellent



What a lucky day
for us when we
met you at the
Malvern Autumn
show

Can't find any
fault – very
impressed!

What we can do for you

- Conservatories, replacement windows and doors
- Automated garage doors and sun awnings
- Roofline and guttering
- New build
- Extensions, loft and garage conversions
- Plumbing (Gas Safe registered installers)
- Electrical work (certificated to NICEIC standard)
- Wood-burning stoves
- Bathroom/kitchen refits
- General home improvements
- And much more. Call Clover if your project isn't listed here.

£25 thanks for new biz

Please tell your friends about Clover. We'll give you a £25 gift voucher or make a donation to a charity of your choice if we complete work for someone you've recommended us to. Just ask your friends to remember to tell us.

Find out more about Clover

Call 01531 631965 or freephone 0500 343 500 Email info@cloveryourhome.co.uk
Visit www.cloveryourhome.co.uk Or view a range of products at our offices:
Pichells Place, Wall Hills Farm, Hereford Road, Ledbury, Herefordshire, HR8 2PR.