

Spring/Summer 2011

# INCLOVER

Your home improvement magazine

Windows on your world  
Looking after all your glazing  
and conservatory needs



Conservatory design  
inspiration **P3**



Energy-saving glass  
with class **P4/5**



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# Welcome to the inClover magazine Spring/Summer 2011

Spring is in full swing in the Clover household – and not only because we've welcomed Simon and Helen's new baby, Erin. Now is the time when we can really crack on with our customers' new windows and conservatories and other outside building works.



*Simon and Jo will be out and about over the summer offering advice and information at shows across the region*

But this is also the best time of year for installing our wood-burning stoves. So if you have been thinking of getting one, please get in touch to see our fantastic range.

Thank you to all our customers who completed our latest satisfaction survey. We are proud to score an overall satisfaction rate of 98%. 100% of customers said we treated them and their home with respect and that we were courteous and helpful.

All our customers were pleased with the quality of our workmanship too. That's thanks to our team of highly skilled bricklayers, plumbers, plasterers, electricians and carpenters who take great pride in looking after you and your property.

If you have a project to discuss please call us on 01531 631965 for a free, no-obligation chat. We also have two conservatories and a selection of stoves, window frames and composite doors to view by appointment at our offices.

*Simon and Helen Tinson*  
Directors

**We want you to love the work we do for you and to love how we do it.**

## Coming to a show near you



We'll be exhibiting our conservatories and wood-burning stoves at the following shows this summer. Please drop by:

- 12-15 May – Spring Gardening Show, 3 Counties Showground, Malvern
- 17-19 June – Three Counties Show, Malvern
- 2-3 July – Bromyard Gala
- 16-17 July – Much Marcle Steam Rally
- 29-31 July – Welland Steam Rally
- 7 August – Herefordshire Country Fair
- 25 August – Monmouth Show
- 3 September – Moreton-in-Marsh Show
- 10 September – Usk Show
- 24-25 September – Autumn Show, 3 Counties Showground, Malvern

# Non-conservative thinking



## Topping it off

A tiled roof makes a classic addition to your conservatory. Or you can choose glass or polycarbonate panels. We use Pilkington 'Activ' glass panels which are self-cleaning and let in lots of light while keeping internal temperatures cool. For polycarbonate we recommend Heatguard, which is highly insulated and has anti-glare properties reducing the need for blinds.

Small, grand, traditional or individual. With Clover, your conservatory can be what you want it to be. All our conservatories are made to measure, and because we're independent we're not tied to any specific product. Whatever your budget, we can help you find the perfect solution.



All our conservatories have a solid, insulated base, steel-reinforced uPVC frames and toughened, low energy 'K' glass to help regulate heat. We can complete all works from design, building and installation to plastering, flooring, heating, electrics and decorating.



# Window of op

## Meeting window energy regulations and achieving a great look for your home

Changes to the Building Regulations in October 2010 mean all replacement windows must now have an A, B or C energy rating.

The ratings are similar to those you'll see when buying white goods. In this case, they indicate the combined energy efficiency of the frames and glazing. The higher the rating, the better the window at reducing heat loss.

We have a wide range of uPVC and timber frames, and glazing units which all meet these requirements. We will work with you to find the most appropriate product for your property – giving the look you desire while helping you stay warm and reduce your energy bills.

## How your window's energy rating is calculated

Energy efficient windows allow the sun's energy to pass through the glass allowing the warmth of the sun to heat your home. At the same time, a glass coating reflects heat on the inside back into the room rather than allowing it to escape.

Energy ratings can be increased with argon-filled glass units and warm edge spacer bars (the bar which holds the two panes of glass apart). These slow the transfer of heat from the inner pane to the outer pane.



# portunity



## New colour choices available

We are now able to source window and door frames in a much wider palette of colours, thanks to the Duraflex Profile catalogue. This means you can match your frames to any RAL colour from the Dulux or Farrow & Ball ranges for a truly individual look.

## Upgrade your windows for less

Window technology has moved on hugely since many houses were first double-glazed. If you are looking to upgrade older double-glazing, we offer a cost-effective method. We can leave your existing frames intact and simply replace the sealed glass units with modern, highly energy efficient models.

## The possible savings

Changing single-glazed windows for energy efficient ones can cut heat lost through windows by half, saving you around £135 a year on heating bills\*.

Clover is registered with FENSA, the government regulatory body for the double-glazing industry and we offer a ten-year guarantee and independent warranty on all windows, doors and conservatories.

\*Energy Saving Trust



## Picture-perfect frames in timber

When this property became Grade II listed, the owner had to return the exterior to its original look. That meant removing a bay window, along with other window and door replacements.

We worked with the architect and local authority Conservation Officer before creating these beautiful handcrafted timber frames to replace the originals. They're in keeping with the period look but still allow the home to be double-glazed.

We were also respectful of the special care needed when working on a period property. This included taking time to dismantle each window unit and frame individually, which avoided disruption and potential structural damage had the old windows been removed in one piece.



*Far right: the bay window that had to be removed*

*Right: work underway*

Thanks to Josh and Trudy Johnson for allowing us to share their Clover experience.

# Hot topic – 4 renewable ways to heat your home

The government launched its Renewable Heat Incentive in March. It will provide grants and tariff payments to help homes and businesses switch to renewable energies for heating. So what are some of the alternatives to gas, oil or electric to heat your home?



## Wood-burning stoves

Wood-burning stoves are attractive and practical. Logs are a sustainable fuel and carbon neutral. Burning wood does release carbon dioxide, but only the same amount as the wood absorbed while it grew and would be released if left to rot. We supply and install a large range of traditional handmade stoves and funky, contemporary designs.



## Biomass boilers

Most domestic biomass boilers burn logs, woodchips or wood pellets. But you can use biodiesels from animal fats and oils, or cereal grains and other high-energy crops. The boilers can be used to run heating systems or for hot water too. The most advanced are highly efficient and have hoppers for automatic refuelling.



## Ground source heat pumps

These extract heat from the ground using pipes buried in your garden. A mixture of water and antifreeze is fed around the pipe loop absorbing heat from the ground. This fluid passes through a heat pump compressor to extract the heat, before circulating back into the ground. The lower temperatures produced mean heat pumps are best suited to underfloor heating.

## Solar thermal heating

Liquid in solar tubes or in flat panels on your roof absorbs heat from the sun, which is transferred to your hot water cylinder or heating system. Tubes are considered more effective than panels but both are designed to work effectively in the UK climate. A good solar heating system could provide at least 50% of your hot water needs.

Find out more about the Renewable Heat Incentive at [www.rhincensive.co.uk](http://www.rhincensive.co.uk).  
And visit [www.energysavingtrust.org.uk](http://www.energysavingtrust.org.uk) to see what other grants you may be eligible for.

*No 'special deals' and  
'discounts'. No hard sell.  
Just honesty.*

*We are extremely grateful for the  
wonderful job you made of our fireplace.  
I was nervous about changing it but  
thank goodness we did.*



*Easy and friendly  
to do business  
with.*

*You were most efficient and  
obviously took pride in your work.*

## What we can do for you

- Conservatories, replacement windows and doors
- Automated garage doors and sun awnings
- Roofline and guttering
- New build
- Extensions, loft and garage conversions
- Plumbing (Gas Safe registered installers)
- Electrical work (certificated to NICEIC standard)
- Wood-burning stoves
- Bathroom/kitchen refits
- General home improvements
- And much more. Call Clover if your project isn't listed here.

# £25 thanks for new biz

Please tell your friends about Clover. We'll give you a £25 gift voucher or make a donation to a charity of your choice if we complete work for someone you've recommended us to. Just ask your friends to remember to tell us.

## Find out more about Clover

Call 01531 631965 or freephone 0500 343 500 Email [info@cloveryourhome.co.uk](mailto:info@cloveryourhome.co.uk)  
Visit [www.cloveryourhome.co.uk](http://www.cloveryourhome.co.uk) Or view a range of products at our offices:  
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